BigCommerce installation guide

WSPay by Monri

1. Install the App from the BigCommerce App Store

- **Log in to Your BigCommerce Account:** Access your BigCommerce store's control panel by logging in with your admin credentials.
- **Navigate to the BigCommerce App Marketplace:** In the left-hand navigation menu, find and click on the "Apps" section, then select "BigCommerce App Marketplace."
- **Search for [Your Payment Gateway App Name]:** Use the search bar at the top of the marketplace to locate our app by entering its name.
- **Select and Install the App:** Once you find the app in the results, click on it to view the details. From the app's listing page, click the "Install" button.
- **Confirm Permissions:** Review the permissions the app requires to function properly. Click "Confirm" to grant the necessary permissions and proceed with the installation.
- **Complete the Setup Process:** After installation, follow the on-screen prompts to complete the initial setup, which includes connecting your payment gateway account to your BigCommerce store.

2. Post-Installation and Support Integration

- **Locate the Installed App:** Once the app is successfully installed, navigate to the "Apps" section in your BigCommerce control panel. You will see [Your Payment Gateway App Name] listed among your installed apps.
- **Contact Support for Full Integration:** To fully integrate the payment gateway, reach out to our support team at **wspay@wspay.info**. Our team will guide you through the final steps to ensure your gateway is set up and functioning properly.
- **Transaction Overview:** After integration, you will have access to a detailed transaction table within the app. This table provides a real-time overview of all transactions processed through the WSPay gateway, making it easy to review payment statuses and details directly from your BigCommerce dashboard

3. Confirmation and Using the App

- **Confirmation Email from Support:** Once our support team has completed the integration, you will receive a confirmation email from **wspay@wspay.info**. At this point, your WSPay payment gateway is fully operational.
- **Start Using the WSPay Payment Method:** The WSPay payment option will now automatically appear on your store's checkout page. Your customers can start using it immediately for secure and efficient transactions.
- **Need Help? Contact Support:** If you have any questions or need further assistance, feel free to reach out to our support team at **wspay@wspay.info**. We are here to help with any inquiries you may have.